



Internal and External Technical Support via Skype

Solve Production Issues in Record Time.
Keep Production Lines Running.



Each SmartDispenser® runs Windows® Ultimate 7 operating system complete with Skype™ and other Microsoft® applications.



Every SmartDispenser® comes with a webcam and Skype™. Simply pair it with your Bluetooth® headset and you are ready to connect with another Skype™ user.

Operators using Skype™ can diagnosis and solve operating issues in record time. Simply connect with the production manager, from anywhere in the facility or the world, to start a video feed and show them the issue while the operator explains in real time.

Factory support has never been faster. Fishman® Corporation has technical sales people standing by to assist. Simply push the "Tech Support" icon on the home screen. The SmartDispenser® automatically sends an email request for technical support to Fishman®. When the support technician calls, initiate a Skype™ session with voice and video feed. Technical support has never been faster!